



Addendum #1 to RFP 17-1
RFP Questions and Answers

Pre-Bid Meeting for Request for Proposal (RFP) 17-1

Strategic Plan for the 511 Contra Costa Program

September 8, 2017, 10-11 am

Q: Are the stakeholder groups already defined? Or is that something the consultant would review?

A: We will guide you to who we think would be appropriate stakeholders, although they have not been defined. We will also take into consideration the consultants' suggestions for stakeholders.

Q: Regarding strategy involvement, if involved in developing a strategy and that leads to an implementation project down the road, would that exclude us from bidding on the implementation projects?

A: Participating in the strategy may preclude participation on implementation. Should CCTA deem it necessary to move forward with implementing a project recommended in the Strategic Plan using outside consultants, it will likely contact its General Counsel to opine on whether a contract could be awarded to a consultant involved in creation of the strategy.

Q: What is the vision on utilizing data from Clipper and using the backend to assess data travel and trips taken? Will you eventually go that direction or is the plan to keep paper tickets?

A: We are looking for the consultant to advise us if the data is available and useful. We are looking for new options, new data, and new solutions to utilize. For clarification, we do not run transit.

Q: In regards to schedule implementation of the projects, the RFP contains a schedule up until approval of the contract, are there any schedule restraints, such as funding, for actual deliver of the services?

A: No. We would like to move forward as soon as possible and stay on track based on the schedule proposed by the consultant.

Q: Are you open to proposed changes to the scope as outlined in the RFP?

A: Yes. The first step will be to review the scope and any suggested changes and/or different approaches as part of negotiating the final scope and contract.

Q: Are the performance indicators for outreach and stakeholder analysis defined?

A: There is nothing defined on that.