



# Policy Advisory Committee (PAC)

## Accessible Transportation Strategic Plan

4th Meeting  
Presented by ATS Plan Staff

December 10, 2020



CONTRA COSTA  
transportation  
authority

**N** NELSON  
NYGAARD

# UPDATE ON ATS PLAN TO DATE

# ACTIVITIES SINCE NOVEMBER PAC

- Updated Coordination Structure
- Developed and refined strategies and evaluation process
- Discussed further public engagement options
  - Town Hall
  - Website
- Refined chapters

# EVALUATION OF PROPOSED STRATEGIES

# POTENTIAL STRATEGIES

## Increase Local and Regional Mobility

- Expansion of current one-seat ride pilot program - improve connectivity between paratransit programs/eliminate transfer trips
- Same-day trip programs (including wheelchair-accessible service)
- Volunteer driver programs
- Service beyond ADA service areas and regular service times
- Subsidized on-demand programs

## POTENTIAL STRATEGIES

### Improve Coordination Among Providers and Community Stakeholders

- Shopping trips with package assistance
- Hospital discharge service
- Customized guaranteed ride home programs for people with disabilities
- Means-based car-share including accessible option

# POTENTIAL STRATEGIES

## Increase Awareness of Existing Services

- One-call / one-click; information & referral (I&R)
- Travel training (including inter-operator trips)
- Real-time information (paratransit vehicle location, BART elevators, wheelchair spaces on buses)
- Programs for disabled/senior veterans

## POTENTIAL STRATEGIES

### Develop Partnerships for Supportive Transportation Infrastructure

- Uniform countywide ADA paratransit eligibility certification
- Fare integration
- Joint paratransit scheduling software procurement
- Safe Routes for Seniors/Safe Routes for All
- Means-based fare subsidy
- Wheelchair breakdown service
- Accessible Bikeshare

## POTENTIAL STRATEGIES

**Are there strategies you would like to add?**

- Out of county trips for non-ADA population
- Advocacy for legislation/funding

**NEXT STEPS**

## UPCOMING ACTIVITIES

- December – continue writing report
- Mid-December – finish scoring and refining strategies
- First half of January – stakeholder input on implementation priorities (website)
- January – review draft plan
- February – finalize plan
- March+ – plan approvals

## **FUTURE AGENDA ITEMS**

# THANK YOU!



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