



# Technical Advisory Committee (TAC)

## Accessible Transportation Strategic Plan

Presented by ATS Plan Staff

October 20, 2020



CONTRA COSTA  
transportation  
authority

**N** NELSON  
NYGAARD

# AGENDA

1 | Introductions

2 | PAC Meeting Update

3 | Project Schedule Update

4 | Mobility Matters Presentation on Continuity of Service

5 | Telephone Town Hall Planning

6 | Next Steps

# **POLICY ADVISORY COMMITTEE UPDATE**

October 9, 2020 Meeting

# PAC MEETING UPDATE



- Public Engagement/Outreach update
- Coordination organization structures
  - Including CTSA's
- Potential criteria for evaluating strategies
- Materials available on website

The screenshot shows the website for the Contra Costa Accessible Transportation Strategic Plan. The header includes the title and navigation links: Home, Participate, Project Documents (highlighted), News, and Keep in Touch. The main content area lists several meeting documents with links to agendas, PPTs, and memos.

Contra Costa  
Accessible Transportation  
Strategic Plan

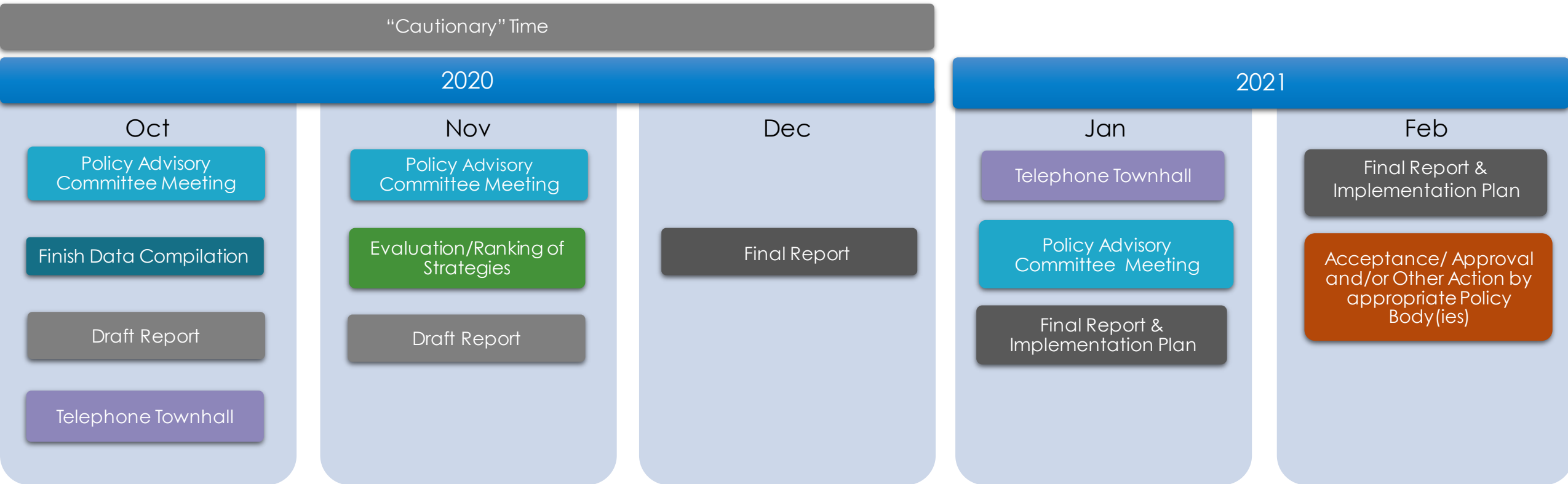
Home Participate **Project Documents** News Keep in Touch

- [PPT](#)
- Technical Advisory Committee Meeting – Apr 21, 2020
  - [Agenda](#)
  - [Accessible Virtual Engagement Background](#)
- Technical Advisory Committee Meeting – May 19, 2020
  - [Agenda](#)
  - [PPT](#)
- Technical Advisory Committee Memo Update – June 17, 2020
  - [Memo](#)
- Technical Advisory Committee Memo Update – July 21, 2020
  - [Memo](#)
- Technical Advisory Committee Meeting – Aug 25, 2020
  - [Agenda](#)
  - [PPT](#)
- Policy Advisory Committee Meeting – Aug 10, 2020
  - [Briefing Packet](#)
  - [Agenda](#)
  - [PPT](#)
  - [Notes](#)
- Policy Advisory Committee Meeting – Oct 9, 2020
  - [Agenda](#)
  - [PPT](#)

  CONTRA COSTA  
transportation  
authority

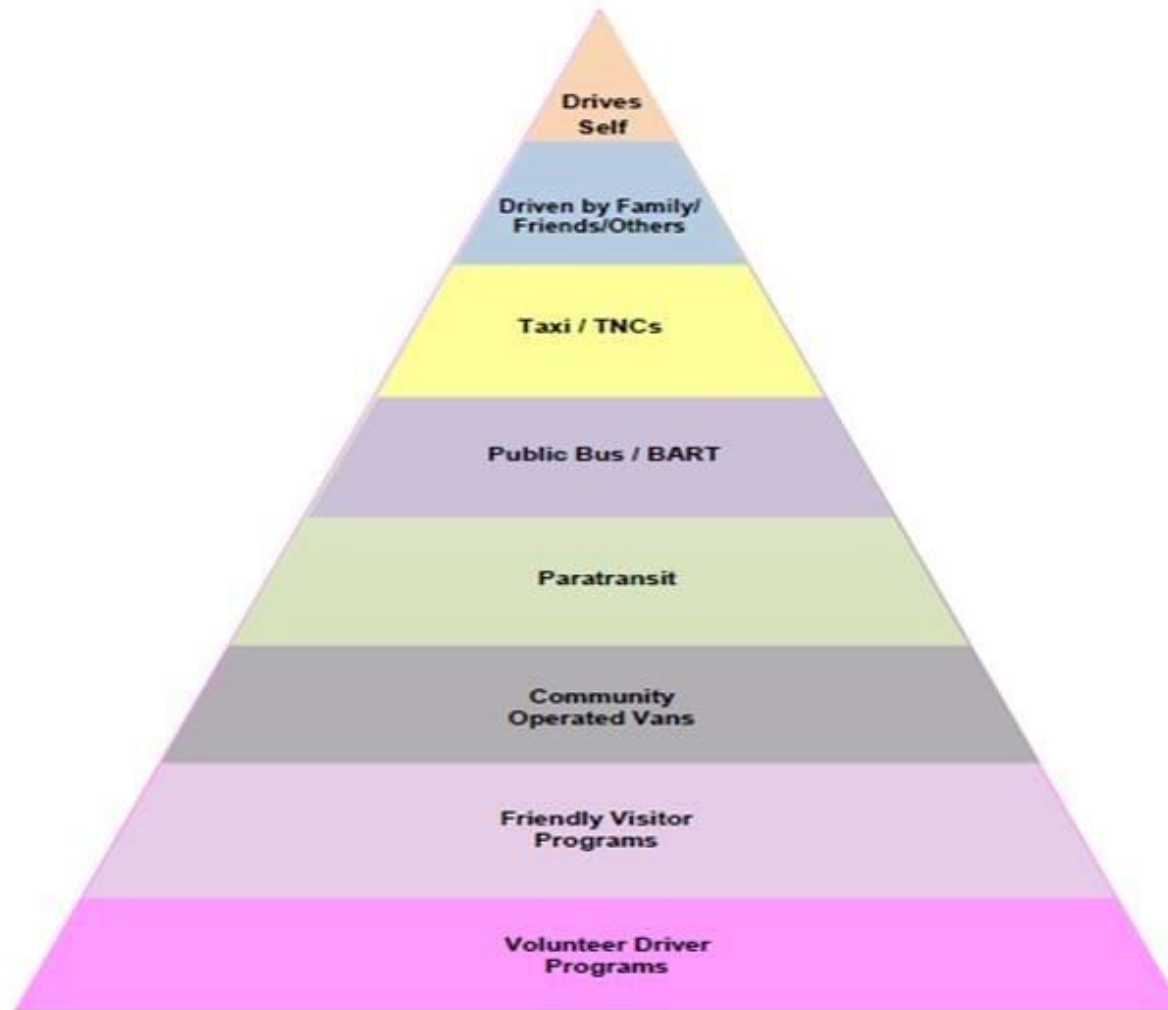
# PROJECT SCHEDULE UPDATE

# PROJECT SCHEDULE



# **MOBILITY MATTERS PRESENTATION ON CONTINUITY OF SERVICE**

## Senior Transportation Options



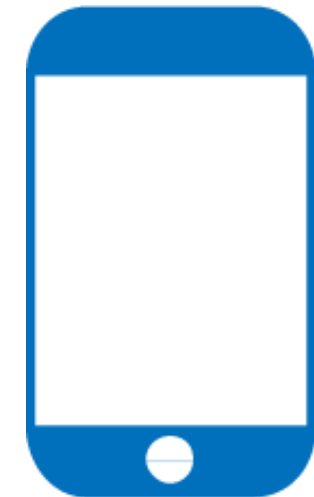
Transportation Information and Referral Helpline  
(925)284-6109

# TELEPHONE TOWN HALL PLANNING

# TELEPHONE TOWN HALL PLANNING

## First Telephone Town Hall – October 27 6-7 p.m.

- Outreach to distribution list (surveys, webform, focus group participants) – 300
- Updated website
- Spanish and Mandarin “rooms” available
  - 888-400-1932 - Spanish
  - 888-400-9342 - Mandarin
- To call into Town Hall directly – 877-353-4701
- Calls or texts will go to approx. 28,000 numbers (including purchased list)
  - Cellphones need to opt-in, texts will go 4 days ahead
- Register at website
  - <https://tthm.wufoo.com/forms/ccta-telephone-town-hall-registration/>



# TELEPHONE TOWN HALL PLANNING

- Similar to a radio show, “moderator” from TTHM
- Attendees will press ‘0’ to submit a question, will be unmuted to ask their question
- Initial hosts: Supervisor Candace Andersen and Councilmember Teresa Gerring
- Question answerers: Project Team
- Stock questions
- Polls

**NEXT STEPS**

# THANK YOU!



Naomi Armenta  
Richard Weiner

510.506.7586

510.506.7588

[narmenta@nelsonnygaard.com](mailto:narmenta@nelsonnygaard.com)

[rweiner@nelsonnygaard.com](mailto:rweiner@nelsonnygaard.com)