



Contra Costa Accessible Transportation Strategic Plan

Task Force Meeting #1

October 21, 2021



Accessible Transportation Strategic Plan Development

- July 2019 – Project began
- November 2019 – Technical Advisory Committee convened
- February 2020 – Outreach began
- March 2020 – Shelter in place; project team reconsidered approach
- April 2020 – Online outreach began
- August 2020 – Policy Advisory Committee convened
- October 2020 – Telephone Town Hall
- January 2021 – Draft Plan completed
- March 2021 – Plan completed



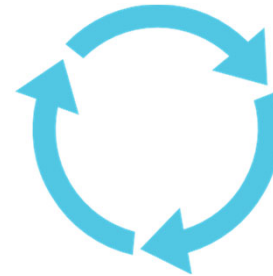
Recommendations

- Establish a Coordinated Structure

Establish a Task Force (TF)



- **Modeled on PAC** – similar representation
 - **ID mobility strategies** that can be delegated to existing agencies/ non-profit organizations for short term implementation
 - **Establish dedicated countywide Coordinated Entity (CE)** for implementation of countywide strategies
 - **Identify funding**



Countywide Coordinated Entity (CE)

- Could be an existing non-profit, public agency, or new entity
- Could apply to become CTSA if appropriate, or look at other models

Mobility Strategies

Expand current one-seat ride pilot program improve connectivity between paratransit programs/eliminate transfer trips

Same-day trip programs (including wheelchair-accessible service)

Expand volunteer driver programs

Shopping Trips with package assistance

Hospital discharge service

One call/One click (and/or Information and Referral Service)

Programs for veterans

Fare integration

Uniform countywide ADA paratransit eligibility certification program

Upcoming Funding

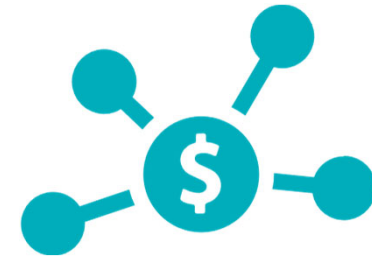
Measure X

TNC Access For All

Exploring other funding opportunities

Measure X Funding Request

Agenda Item 5.C.



\$1.4 Million for Short-term Implementation

- **Establishment of a Coordinating Entity** that will be responsible for short- and long-term implementation of accessible transportation strategies including the identification of a new, ongoing funding source to support continuing operations.
- **One Call/One Click Operations Center.** Countywide, centralized phone and internet -resource for all modes of transportation serving target populations. Assisting callers in making travel plans based on their abilities.
- **User-side Subsidies** for low-income populations for whom existing fares represent a barrier to access.
- **Expansion and Enhancement of One Seat Ride Pilot Program** allowing paratransit riders to travel throughout the county (and possibly outside the county) without having to transfer between paratransit vehicles.

+ Ongoing, annual funding is needed until stable funding is identified

Blue Ribbon Transit Recovery Task Force

Bay Area Transit Transformation Action Plan



Designate a mobility manager – mid 2022



Fund more pilot projects for one-seat paratransit rides – late 2022



ADA paratransit Clipper Integration – late 2022



Key paratransit challenges/reforms – early 2023



Adopt standardized eligibility practices for programs that benefit people with disabilities – late 2022

Agenda Item 5.D.

