

# One Seat Ride Update

**ATSP Task Force Meeting**  
**February 9, 2023**



CONTRA COSTA  
transportation  
authority



**CONTRA COSTA**  
COUNTY, CALIFORNIA

**N NELSON**  
NYGAARD

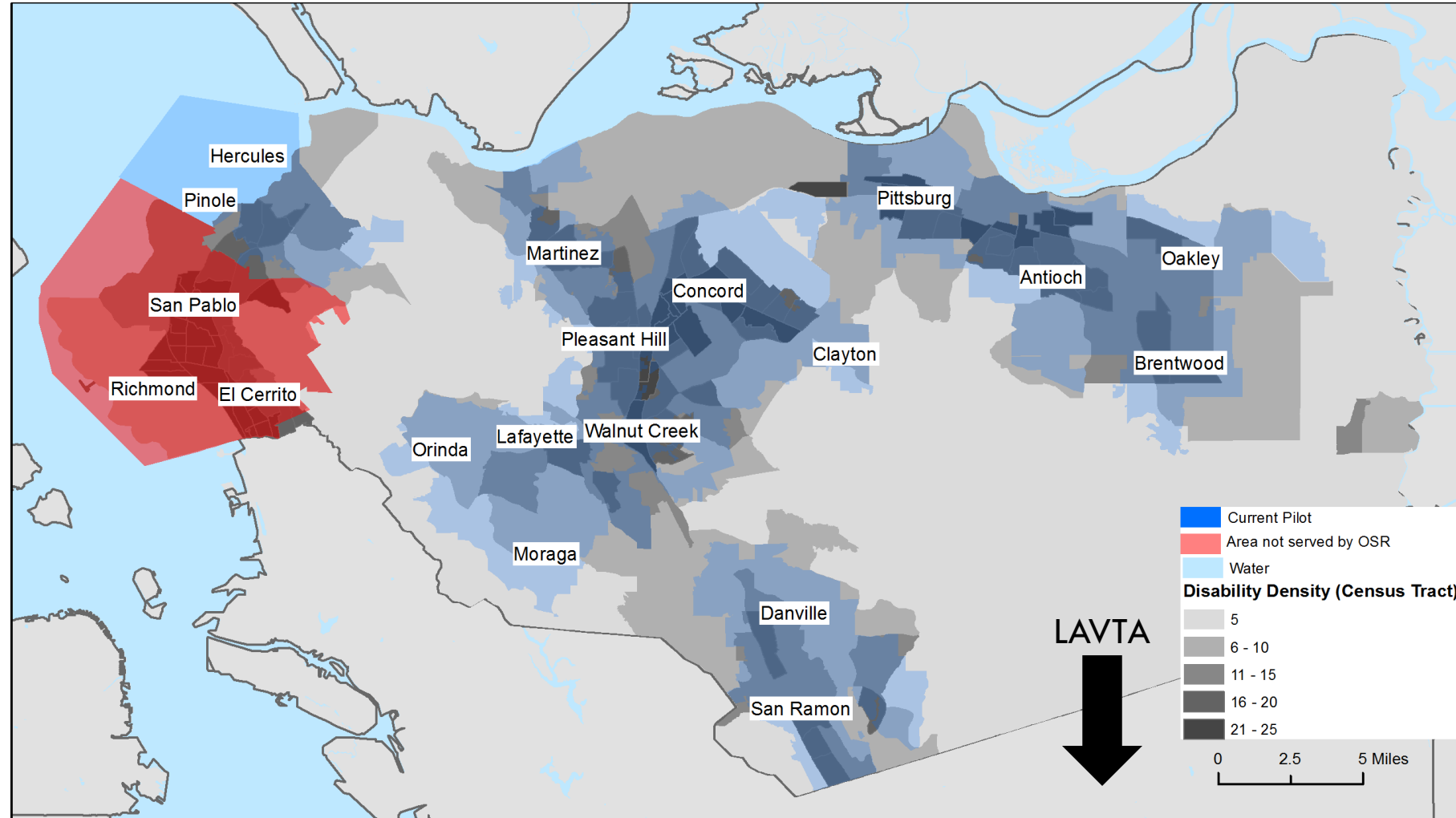
# Key Issues Discussed at January Partners Meeting

*Partners: CCTA, County Connection, WestCAT, EBP (AC Transit and BART)*

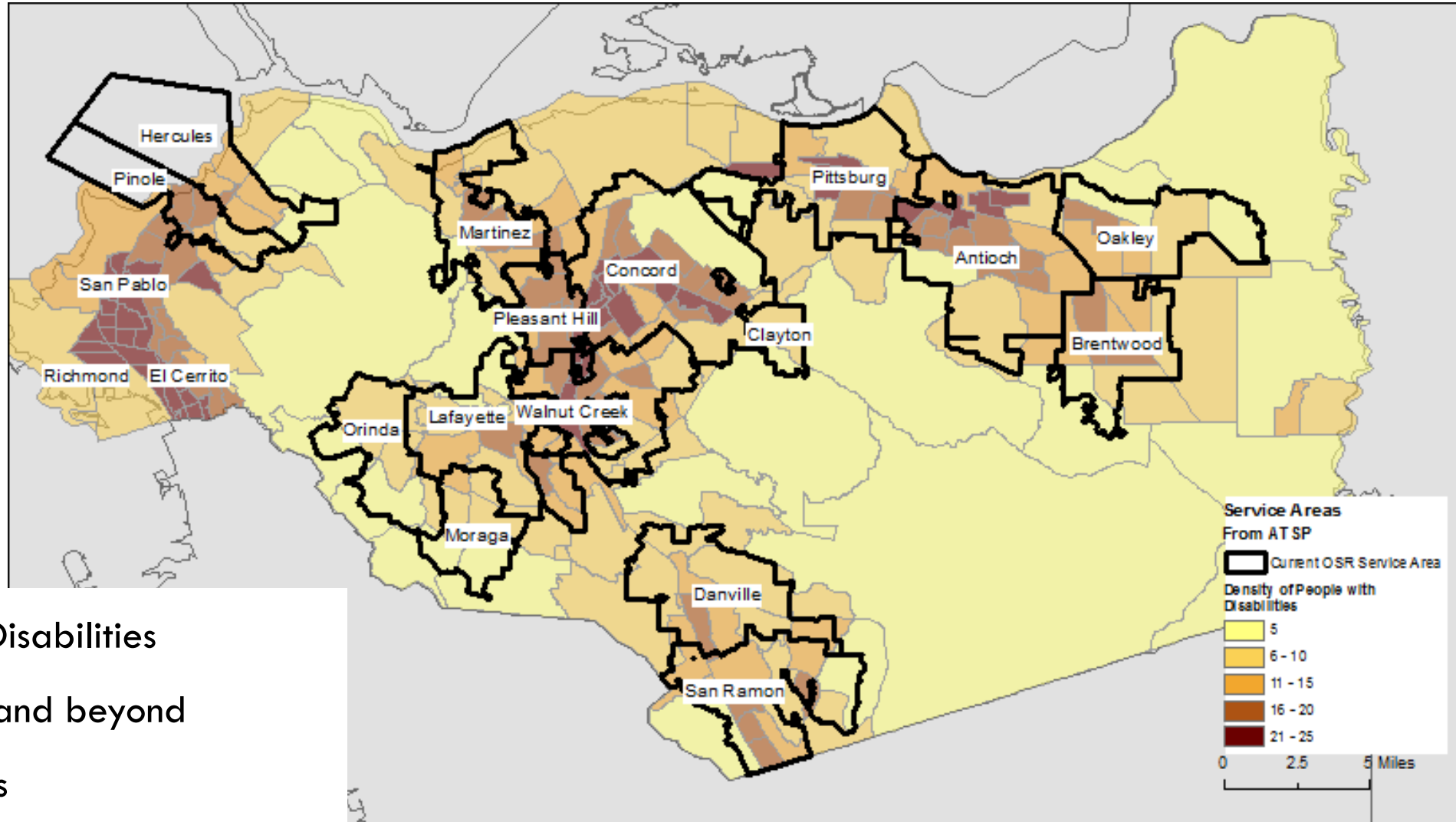
- Service Reliability: lack of provider capacity and rescue service capacity
- Service Management: Who schedules and dispatches rides in an expanded area?
- Fare Disparities
- Data reporting to NTD/FTA
- Marketing – communicating specific parameters to riders
- Concern about demanding subscription trips (e.g. Regional Center) in the future
- Long-term sustainable funding for program

# Current OSR Gap

- West County is served by WestCAT and regional providers
- Gap in OSR service area: red shading
- Current OSR pilot areas: blue shading



# West County Accessible Transportation Needs



- Density of People with Disabilities
- ADA paratransit needs and beyond
- Medical trip destinations

# Identification of Barriers and Solutions

- Rescue trip support/expansion
- Define the geography of where people need to go
- Define the types of trips that people need
- Set program parameters that will work for the future and/or with Regional efforts
- Additional Input:
  - Other priorities to elevate?
  - Other ideas to address needs?