



# Contra Costa Accessible Transportation Strategic Plan

Task Force Meeting

June 8, 2023



# FY 2023-24 Measure X Cycle 2 Application

- **Fund Level: Request for \$1,400,000 and roll-over of Cycle 1 funds**
- **Strategies and Projects**
- **Use of Measure X Funds**
- **Process for Allocation**

# 2023-2024 Measure X Cycle 2 Service Plan

## Projects and Strategies

Ongoing Projects (Began in FY22/23)	Strategies
Establishment of a Coordinated Entity	Phase 2 of Overall ATSP Recommendation “Establish a Coordinated Structure”
East County MBF Pilot	20
Expansion and Enhancement of One Seat Ride	1
One-Call/One-Click Center	11

# 2023-2024 Measure X Cycle 2 Service Plan

## Projects and Strategies

FY23/24 Project	Strategies
Equity Framework	Phase 2 of Overall ATSP Recommendation “Establish a Coordinated Structure”
Initiation of Coordination and Mobility Management Activities	Phase 2 of Overall ATSP Recommendation “Establish a Coordinated Structure”
West County Medical Trip Pilot	1, 2, 8, 20
Volunteer Driver programs enhancement	3
Service beyond ADA complimentary parameters	4
Countywide Means Based Fare	20
Coordinate transportation dispatch Services (Hospital Discharge)	8
Technology Plan	11, 13, 16, 18
Travel Training Program	14

# Feedback on AE Advisory Committee Membership Staff Recommendation 4/13/23

- Increased Transit agency representation
- Increased NGO representation
- Avoiding overlap with other seats and positions
- Concerns with appointment of Coordinating Entity representative
- Appointing Authority of the at-large seats
- Possibility of forming ad-hoc committees

# Staff Recommendation: Refined Small Committee

*Presented at 4/13/23 TF meeting*

Advisory Committee Member	Seats	Appointing Authority	Additional Information
CCTA Board – Commissioner	2	CCTA Board	<ul style="list-style-type: none"> <li>Avoid overlap with other seats and positions</li> </ul>
Contra Costa County Board of Supervisors	1	Board of Supervisors	<ul style="list-style-type: none"> <li>Avoid overlap with other seats and positions</li> </ul>
Coordinating Entity Representative	1	Coordinating Entity	<ul style="list-style-type: none"> <li>This seat will not be filled until the CE Board has been established</li> </ul>
Bus Transit Coordinating Committee Representative	1	BTCC	<ul style="list-style-type: none"> <li>This member would have a mandate to report back to the BTCC and provide feedback to the AE on BTCC concerns</li> </ul>
Paratransit Coordinating Council Representative – Paratransit User	1	PCC	<ul style="list-style-type: none"> <li>Rider representative</li> <li>This representative would have a mandate to report back to the PCC and provide feedback to the AE on PCC concerns</li> </ul>
Representative from County Health Services and Health Plan	1	Board of Supervisors	
NGO/Advocate/Service Provider	1	CCTA Board (from AC nominating subcommittee)	<ul style="list-style-type: none"> <li>Representative from organization that serves older adults and/or or people with disabilities</li> </ul>
Community Representative	1	CCTA Board (from AC nominating subcommittee)	<ul style="list-style-type: none"> <li>Representing one or more demographic groups: low-income, senior, or person with disability</li> </ul>

# Means-based Fare Program in East County

- Program start date: April 1, 2023
- Progress to *May 29*

Statistics	Total
Postcards sent	2040
Unique inquiries	51
Income eligibility checked	24
Customers approved	24
Income eligibility denied	1
Customers received tickets (3 books each)	24

City	Participants
Antioch	9
Bay Point	1
Brentwood	2
Oakley	5
Pittsburg	7

# Means-Based Fare Pilot Update

## Updated Engagement Strategy

- Second round of engagement
- New flyer (in English and Spanish) posted on Tri Delta Transit vehicles
  - Antioch Senior Center, dialysis units, etc
- Automated calls sent out via IVR
- Information sent out via county e-newsletter
- Emails sent to board members
- Emails sent to local service agencies and community partners

## Everybody Loves a Free Ride

ADA paratransit riders using Tri Delta Transit services may be eligible for FREE paratransit rides!



## The East County Ticket Program

Households eligible for assistance programs should call 211 in Contra Costa County to see if they qualify

If information is needed in another language, please contact 1-925-754-6622.

如果需要其他語言的信息，請聯繫 1-925-754-6622.

Kung kailangan ng impormasyon sa ibang wika, mangyaring makipag-ugnayan sa 1-925-754-6622.

This Program is paid for by Contra Costa County Measure X Funding; Low income = less than 30% of area median income.

Pilot program lasts Apr-Sep 2023 or until program funds are expended



# Thank you!

Nelson\Nygaard