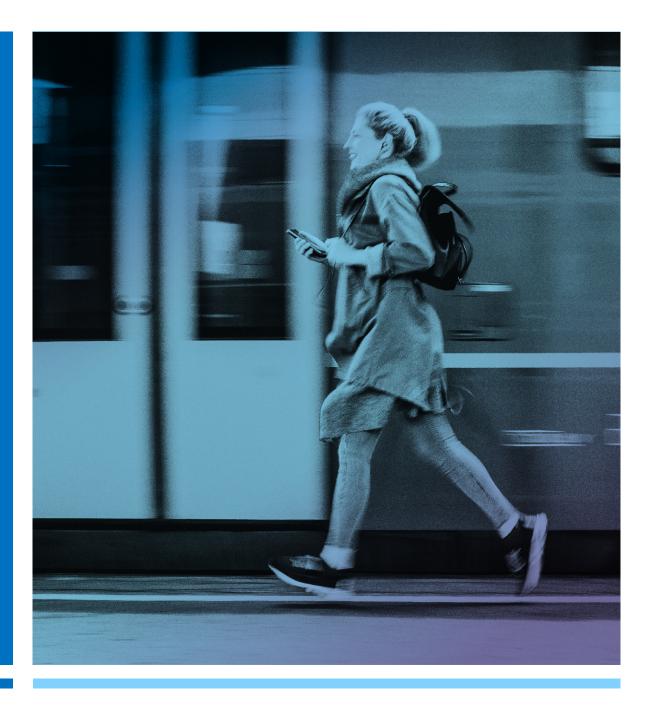


FRAMING WORKSHOP

Contra Costa
Transportation
Authority
Integrated Transit Plan
September 20, 2023



CCTA's transit-first vision includes an Integrated Transit Plan (ITP) that provides technical and planning guidance with a clear vision for delivering a robust transit network that connects all major activity centers and regional hubs in Contra Costa.

The ITP will focus on the following areas:



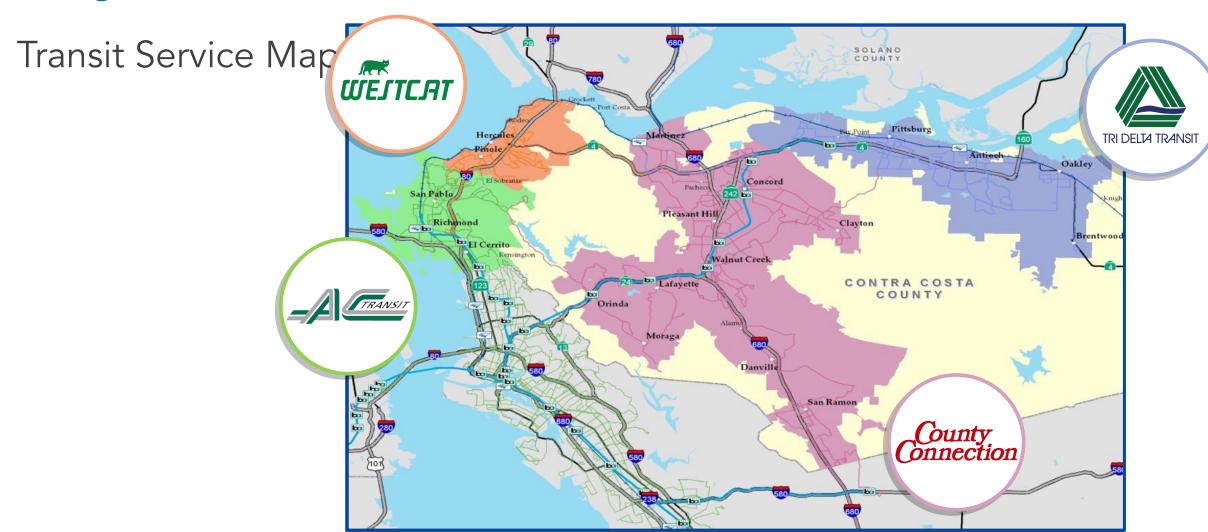
Coordination: Identify ways to improve coordination between transit services so that riders have convenient and seamless travel.



Innovation: Explore emerging technologies that can improve access to transit and prioritize the movement of buses.



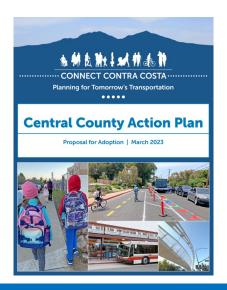
Equity: Ensure recommendations enhance or maintain access and coverage for all communities and residents, including low-income communities, communities of color, and people with disabilities.



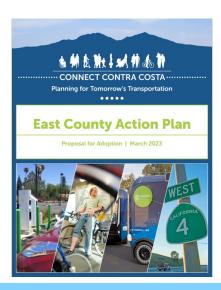
The ITP will align with planning strategies such as:

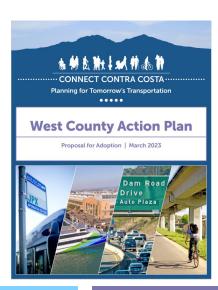
- Regional Plans e.g., Plan Bay Area 2050 & Bay Area Transit Transformation Action Plan
- Sub-regional Plans e.g., Transport Action Plans (Draft 2023)

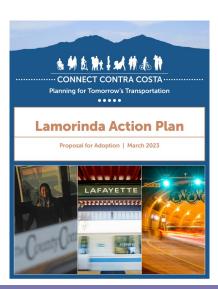
It will also consider neighboring county plans such as Alameda Countywide Transit Plan for cross-county collaboration opportunities & learnings.





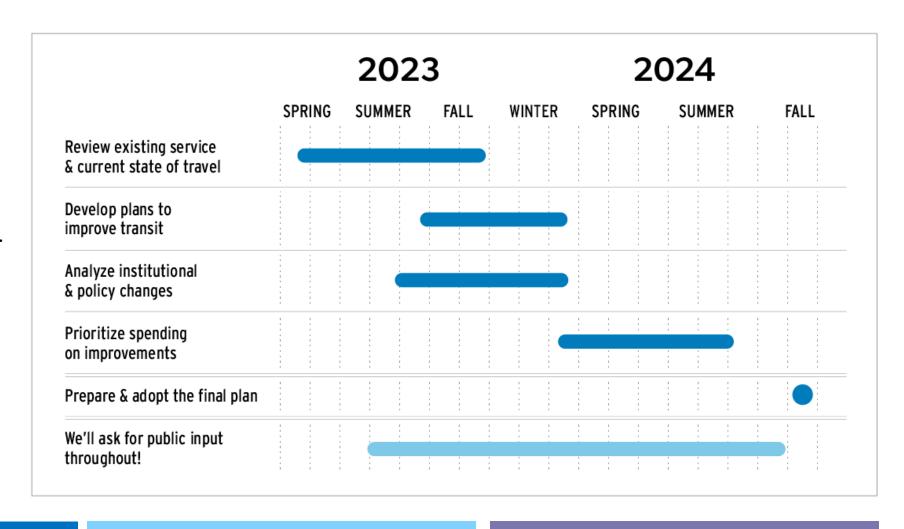






Project Timeline

The ITP is an 18-month project that began in April 2023 and is scheduled to be completed in late 2024.



Project Tasks

- Existing service assessment and market analysis (to be discussed today)
- Action Plans to improve existing service and expand travel choices
- Evaluation of policy and recommended changes
- Capital improvements to support service
- Public and stakeholder engagement
- Delivery of Integrated Transit Plan



Workshop Objectives

We need your input on three important topics:

- Gain feedback on findings from market and service assessment work
- Help the project team develop desired outcomes for the ITP
- 3. Collaborate on potential service, infrastructure, policy and technological improvements that we should consider during our next phase of work.



Market and Service Assessment, Gaps Analysis



Market and Service Assessment Approach



Mike Iswalt

Market Analysis Lead

Kimley-Horn

Understand transit supply, demand, and opportunities



Matt Orenchuk Transit Lead Sam Schwartz

Understand gaps in service and reliability





Research

Traveler

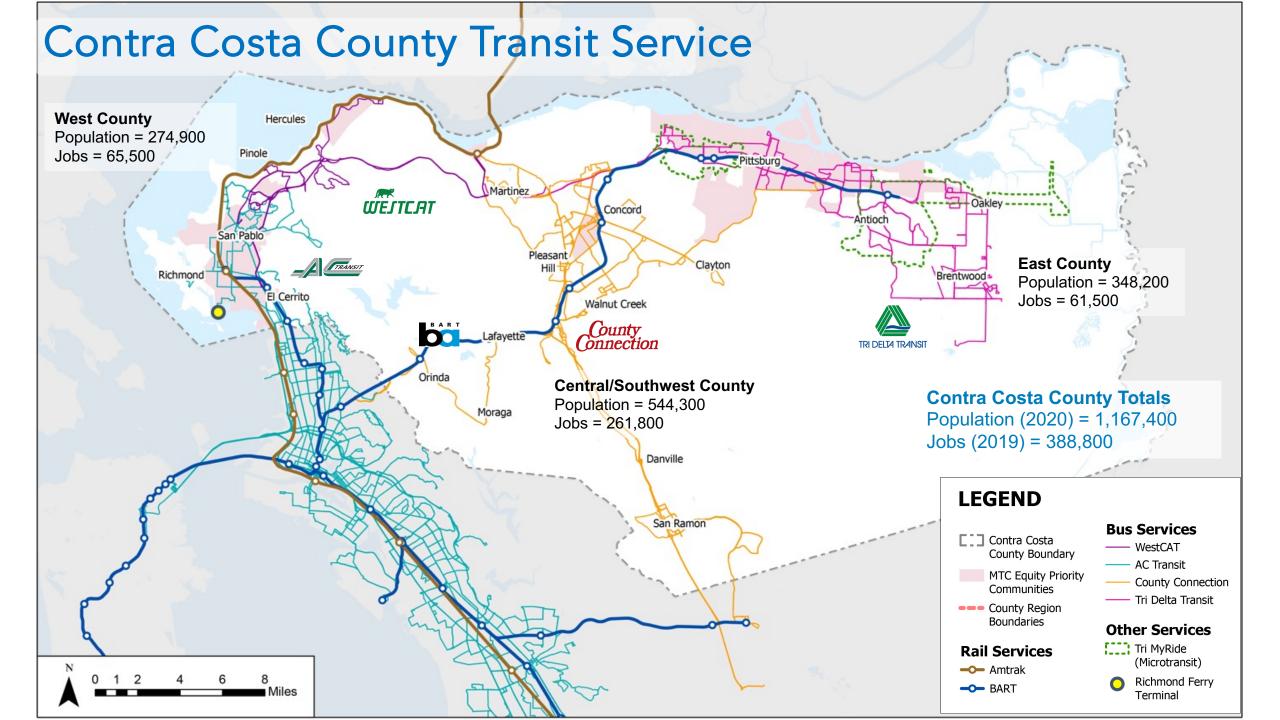
Nicole Hilaire Behavioral Science Lead Convey

> Understand behavior and preferences

Transit Action Plans

Institutional & Policy Changes

Capital Improvements



Transit Travel Trends pre/post-Pandemic

| Transit Agency | June 2019 | June 2023 | % Recovery | | | | | |
|---------------------|-----------|-----------|------------|--|--|--|--|--|
| Local Services | | | | | | | | |
| AC Transit | 3,798,757 | 2,866,073 | 75% | | | | | |
| County Connection | 247,838 | 197,833 | 80% | | | | | |
| Tri Delta* | 149,674 | 112,184 | 75% | | | | | |
| WestCAT | 62,064 | 38,796 | 63% | | | | | |
| | Regional | Services | | | | | | |
| BART | 9,831,320 | 4,159,215 | 42% | | | | | |
| AC Transit Transbay | 269,298 | 43,325 | 16% | | | | | |
| WestCAT Lynx | 28,839 | 12,310 | 43% | | | | | |
| WETA Ferry | 302,143 | 215,064 | 71% | | | | | |

^{*} Includes TryMyRide microtransit, which began in July 2019. Ridership peaked at 4,300 in October 2019; June 2022 = 3,400 (79% of pre-pandemic) Source: APTA

Transit Travel Trends Pre/Post-Pandemic





Sluggish employment recovery – levels have only recently recovered

Employment in San Francisco, Oakland, and San Jose recovered to pre-pandemic levels in May 2023

Source: Bay Area Council, State of California



Remote work more than doubled between 2019 and 2021

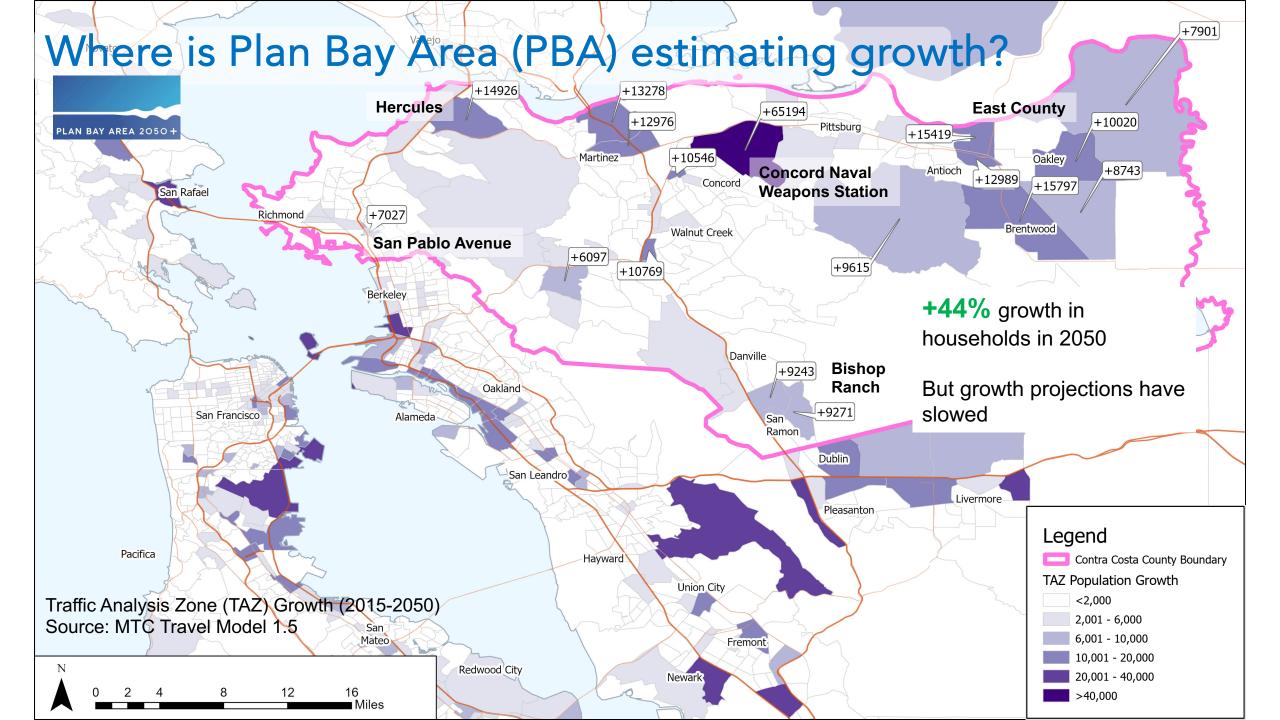
Work-from-home percentages and hybrid work schedules continue to persist

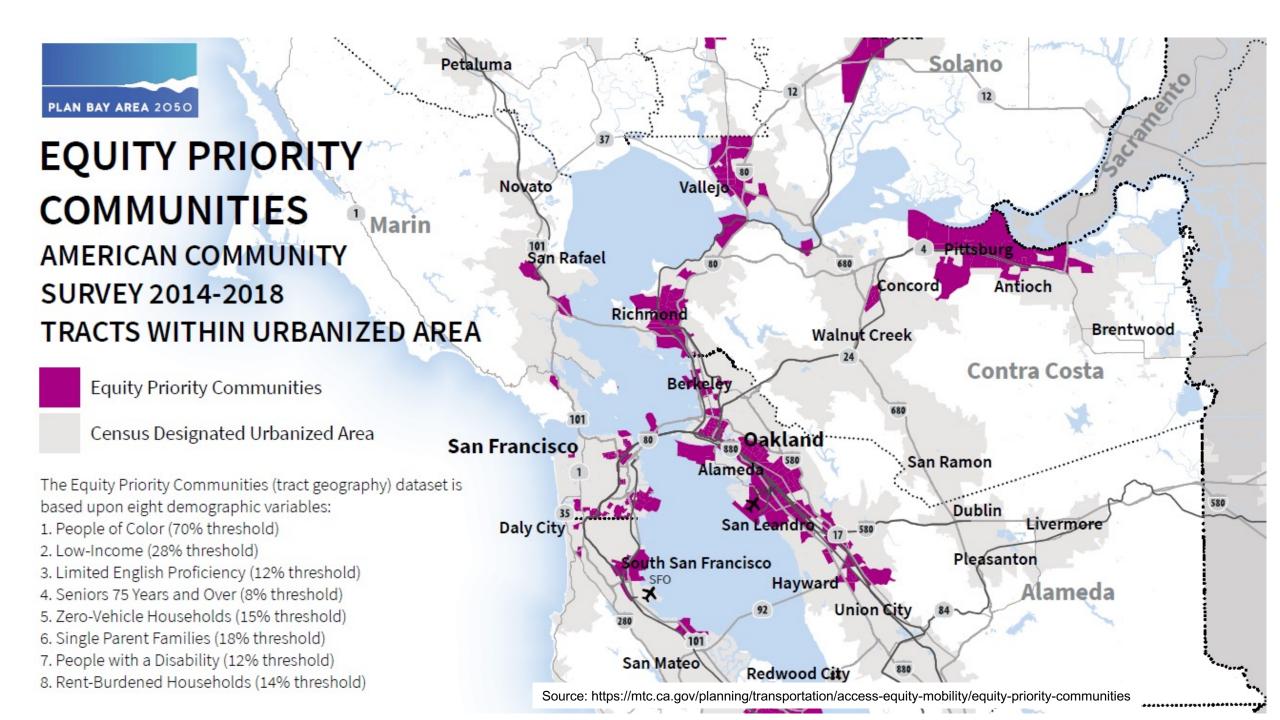
Source: Census

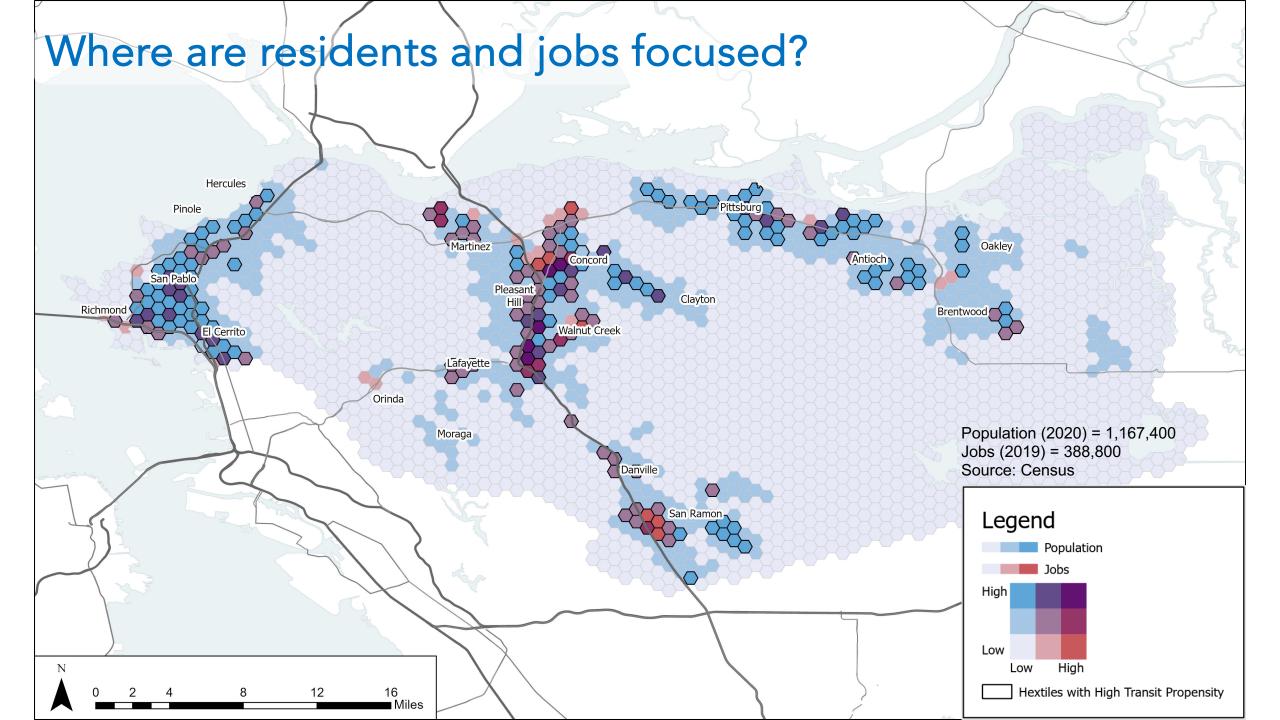
Decreases in Bay Area population since COVID-19 pandemic

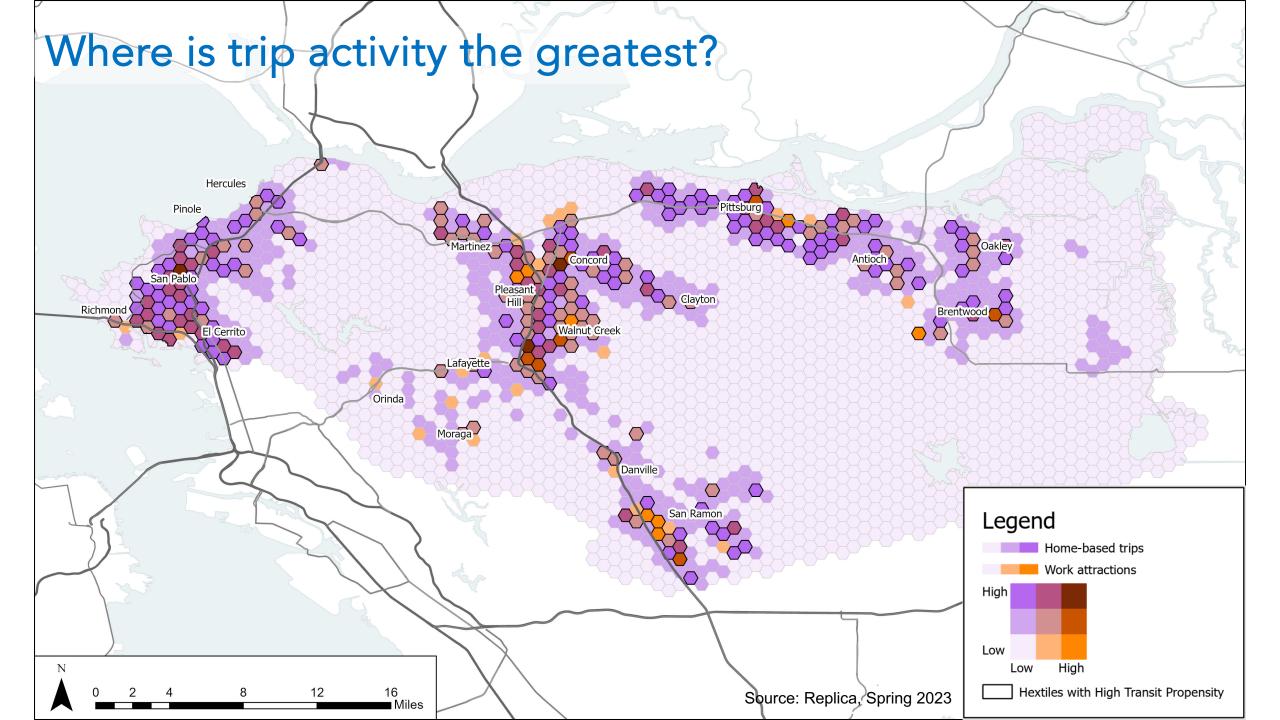
Contra Costa County population decreased by -1.6% between April 2020 and January 2023

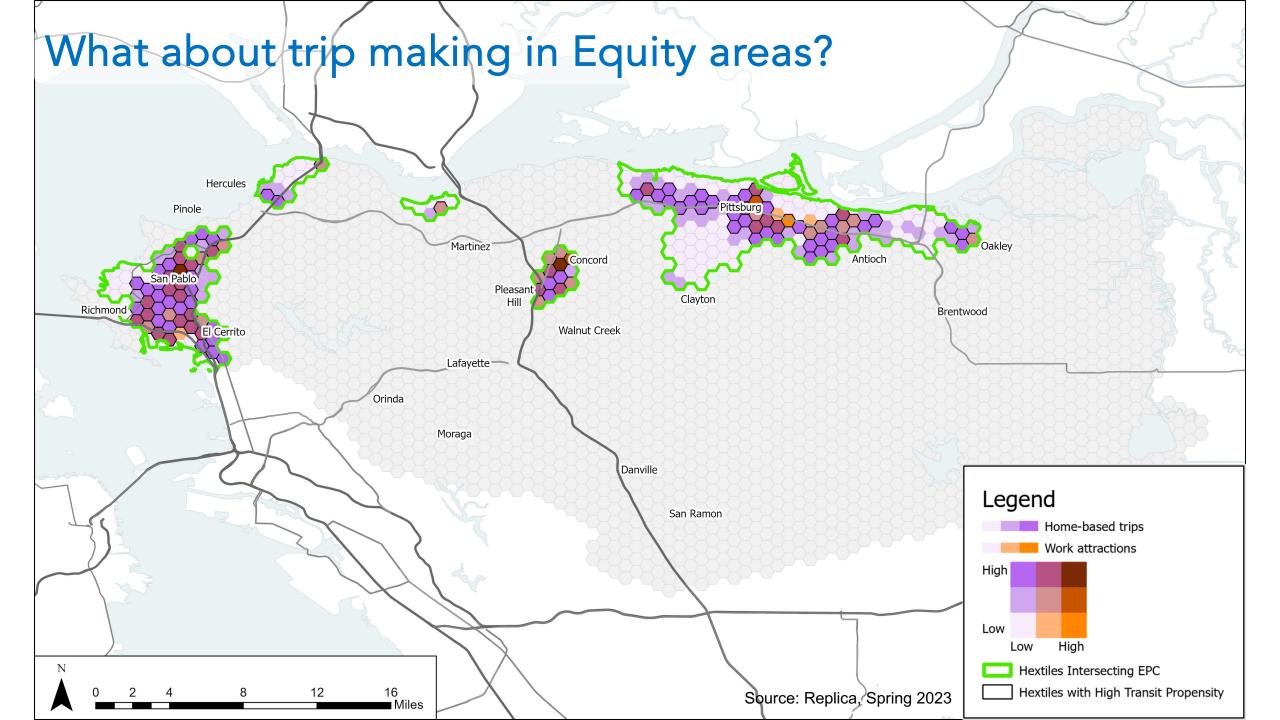
Source: Census





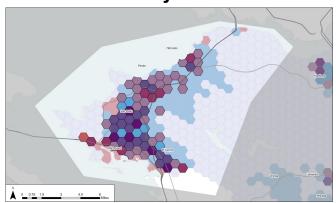






Where are the major travel markets for each region?

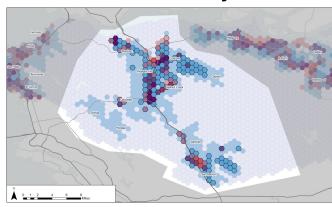
From West County...



To Destinations Outside West County

| City | Total Daily Trips |
|-------------------|-------------------|
| Berkeley, CA | 55,000 |
| Oakland, CA | 43,600 |
| San Francisco, CA | 36,600 |
| Albany, CA | 20,600 |
| Vallejo, CA | 16,000 |

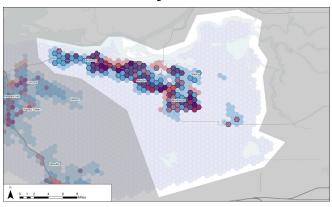
From Central/SW County...



To Destinations **Outside** Central County

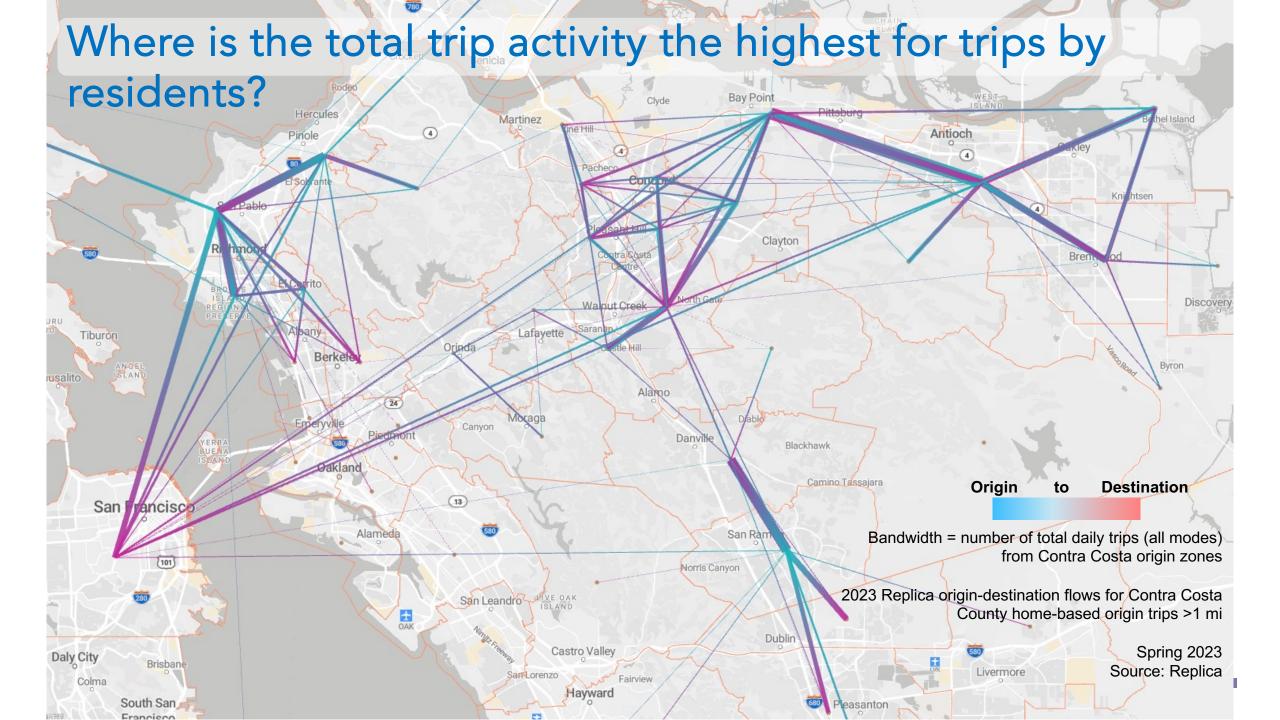
| City | Total Daily Trips |
|----------------|-------------------|
| Oakland, CA | 46,800 |
| Dublin, CA | 42,500 |
| Pittsburg, CA | 41,100 |
| Antioch, CA | 35,200 |
| Pleasanton, CA | 33,600 |

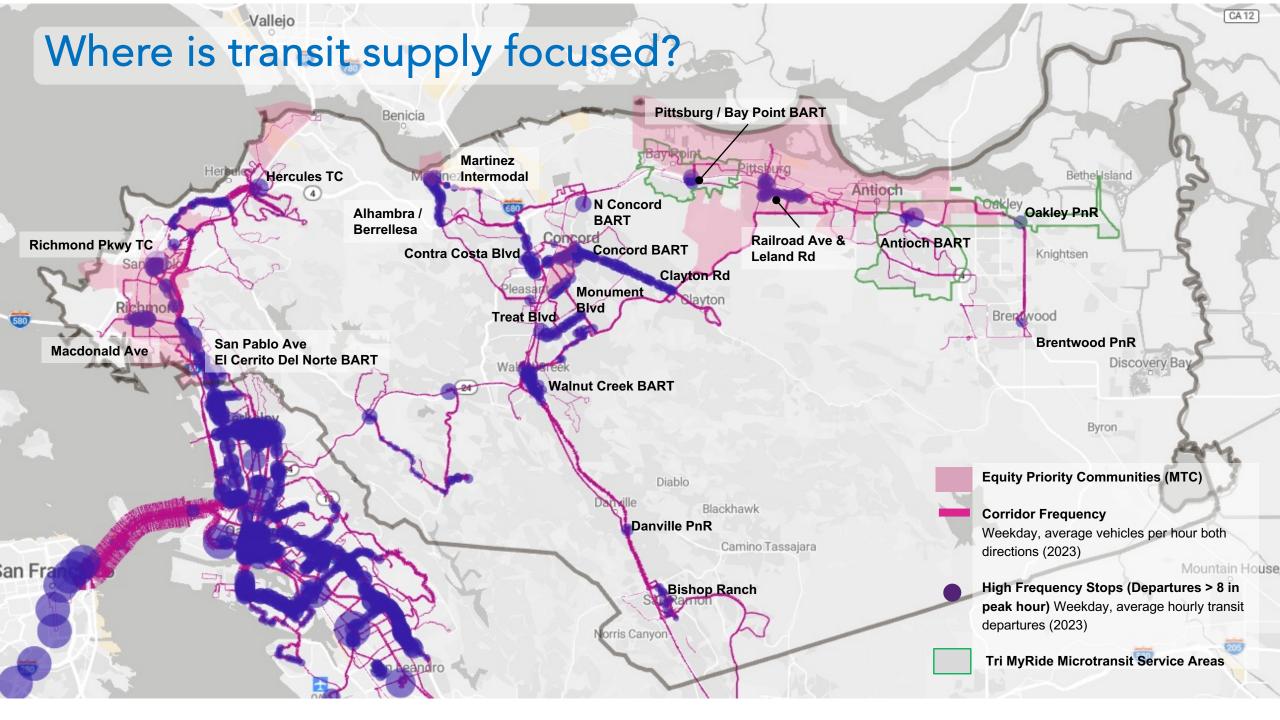
From East County...

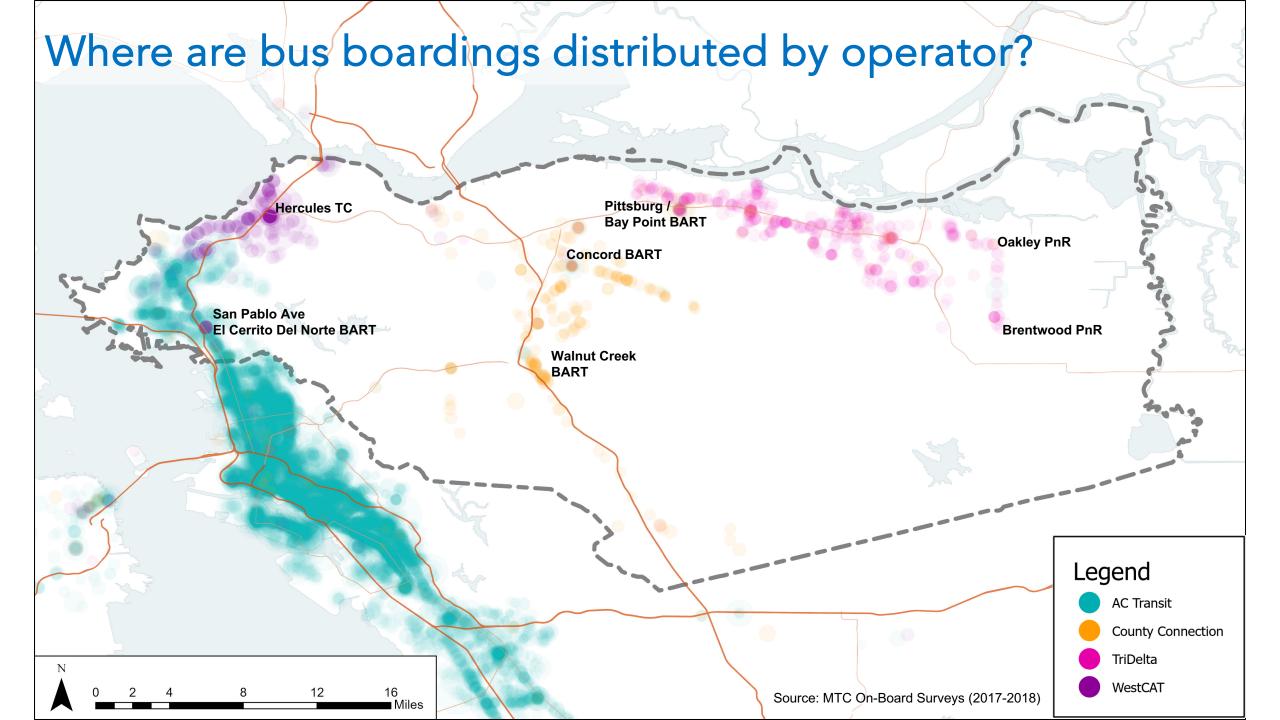


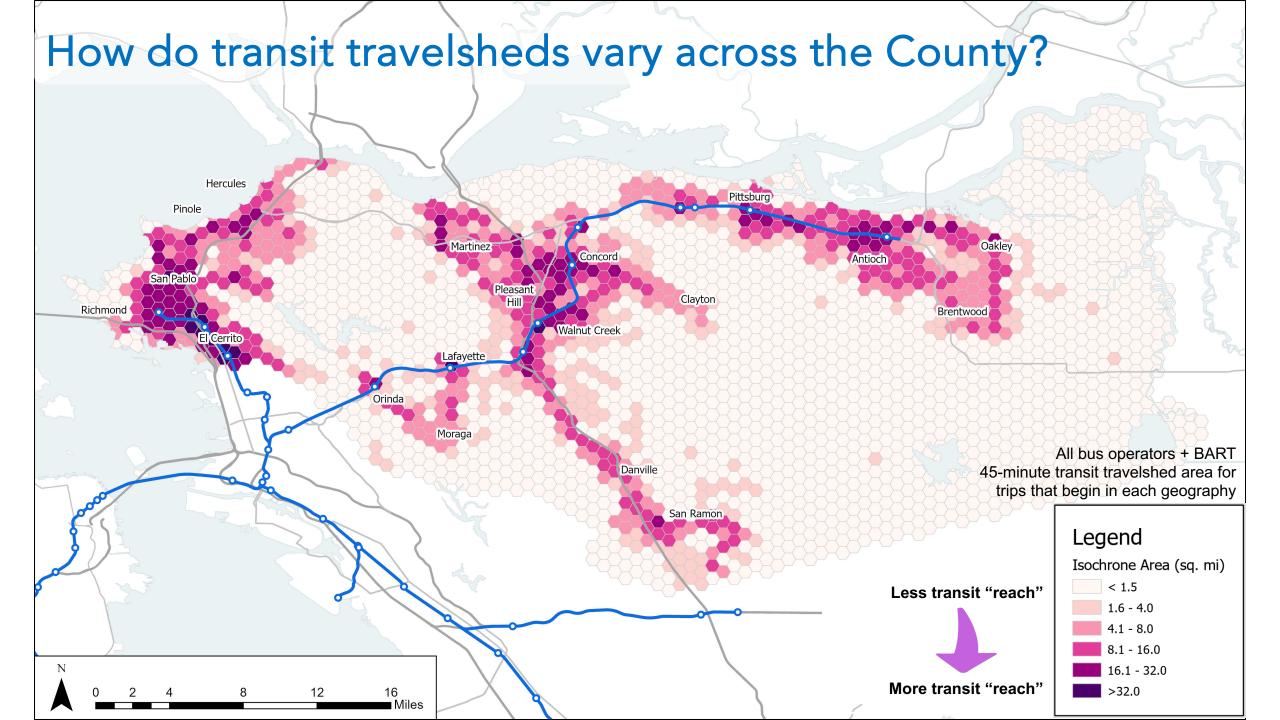
To Destinations **Outside** East County

| City | Total Daily Trips |
|-------------------|-------------------|
| Concord, CA | 51,400 |
| Walnut Creek, CA | 19,100 |
| San Francisco, CA | 15,800 |
| Oakland, CA | 13,900 |
| Pleasant Hill, CA | 12,800 |

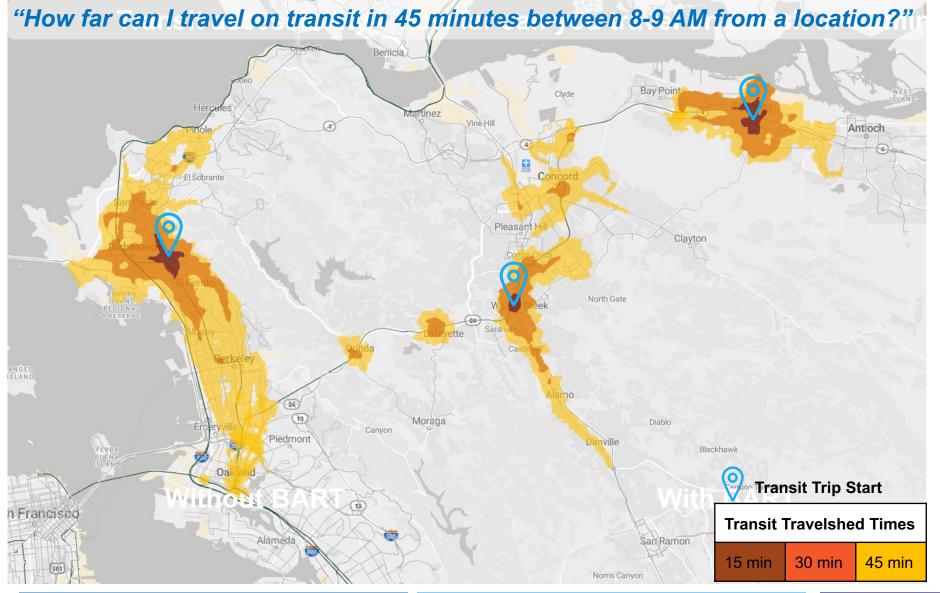








How far can you travel on transit?

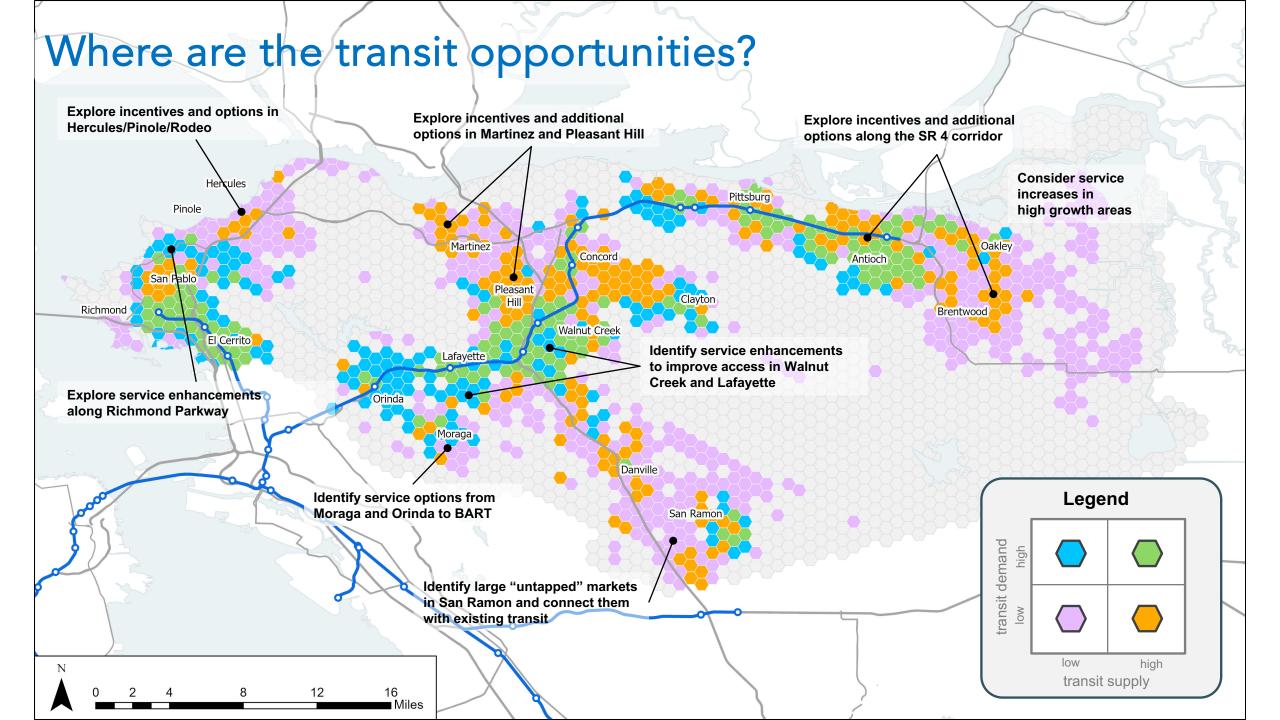


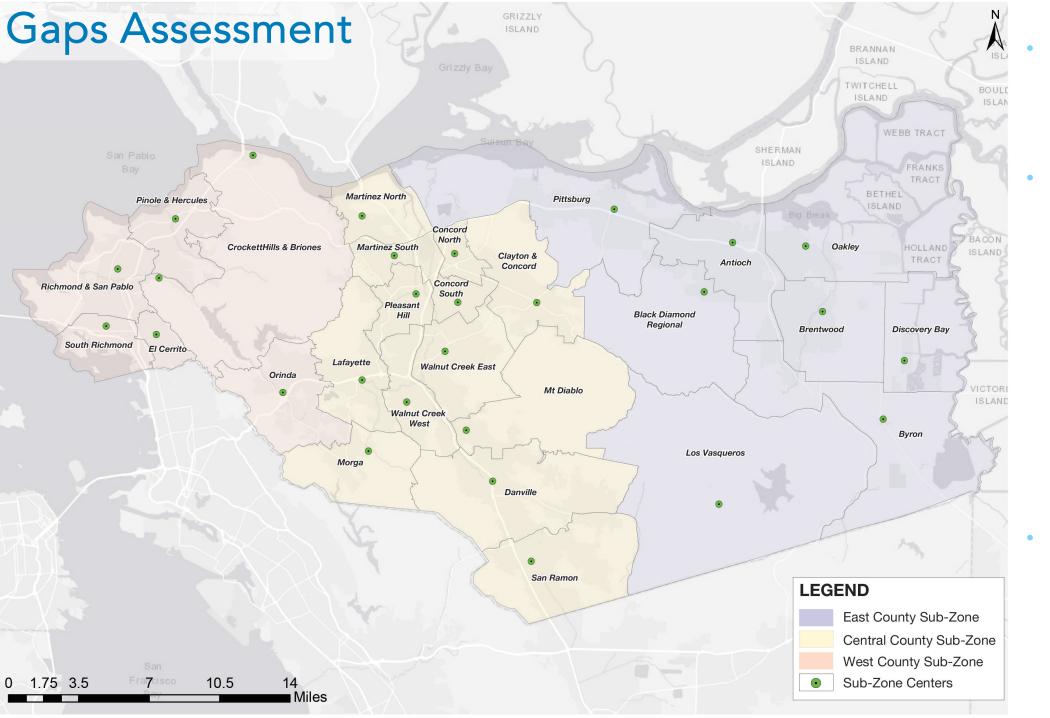
Transit 45-minute "travelsheds"

Higher speeds & frequency = larger travelsheds

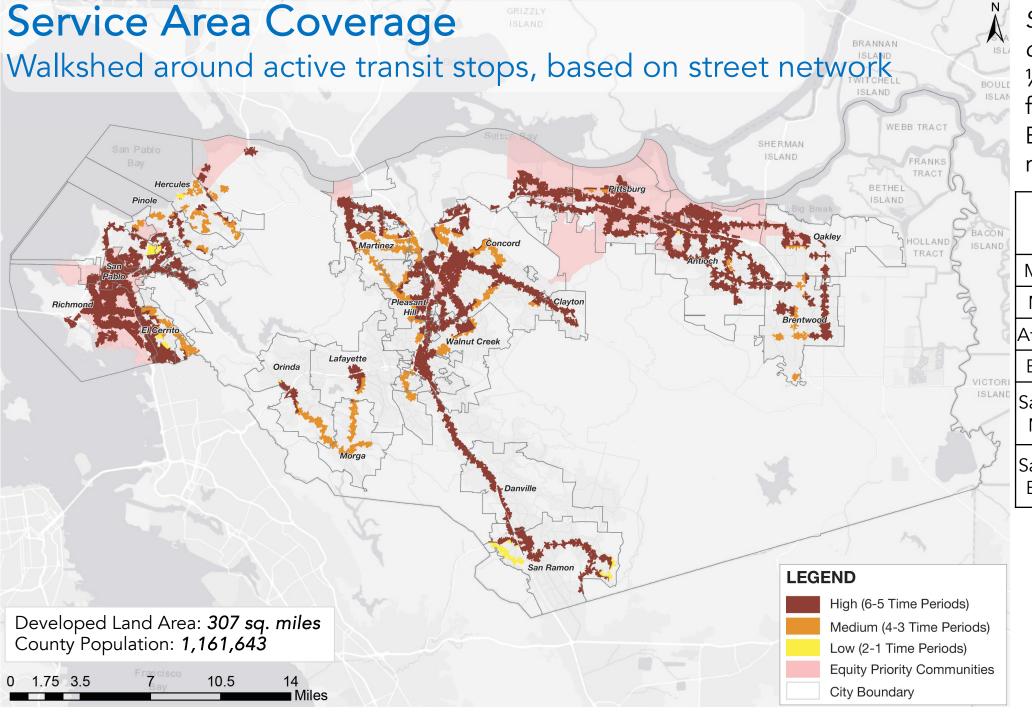
Measures transit's "reach" in square miles of area

Can compare locations across the County





- Are people able to physically access the current transit system?
- Can people connect to the things they want to connect to using the transit network? Do current transit schedules, vehicle frequencies, and journey times allow for these connections?
- Can travelers
 reliably use transit
 to travel
 throughout the
 county?



Service area coverage with ¼ and ½ mile of walkshed from bus stops and BART Stations, respectively:

| | Area (sq. miles) | Percent |
|----------------------|---------------------|---------|
| Morning | 64 | 21% |
| Midday | 62 | 20% |
| Afternoon | 65 | 21% |
| Evening | 44 | 14% |
| Saturday_ Midday | 46 | 15% |
| Saturday_ Evening | 35 | 12% |

Service Area Coverage

1/4-mile walkshed around bus stops 1/2-mile walkshed around BART stations

Key finding: The system generally covers important destinations throughout the county; A lot more of the county is accessible during weekday daytimes than on evening and weekend time periods.

| Time Period=> | TOTAL (in CC County) | Weekday AM (8a) | Weekday MID (12 p) | Weekday PM (4p) | Weekday Eve (8p) | Sat Mid (12p) | Sat Eve (8p) |
|-------------------|-------------------------|--------------------|-----------------------|--------------------|---------------------|---------------|--------------|
| Population | 1,616,643 | 34% | 33% | 34% | 26% | 26% | 21% |
| Jobs | 306,078 | 76% | 72% | 75% | 58% | 61% | 48% |
| Activity Centers* | 52 | 94% | 94% | 94% | 71% | 85% | 44% |
| EPCs Pop** | 269,810 | 57% | 57% | 58% | 55% | 53% | 47% |



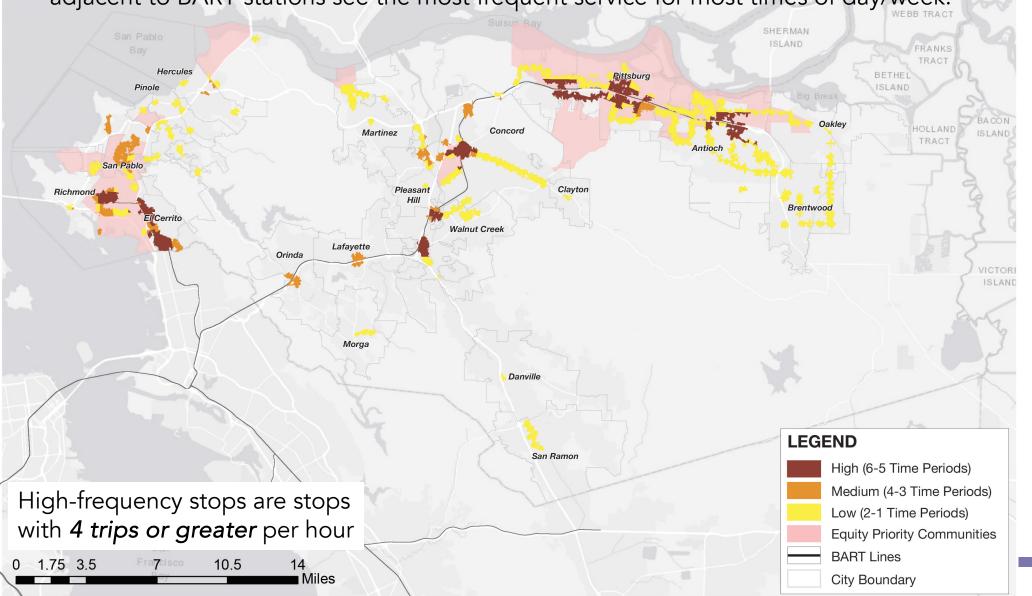
^{*} A total of 52 Activity Centers, such as Colleges/Universities, Shopping Centers, and hospitals, were identified using *Google API*.

^{**} Equity Priority Communities cover 20% of the County's developed land area (307 sq. miles) and 8% of the overall county's area (761 sq. miles)

Walkshed Around High-Frequency Transit Stops

N ISL

Key finding: The High Frequency Network is somewhat limited in the county; Locations adjacent to BART stations see the most frequent service for most times of day/week.



Trip and Time Period Gaps Assessment

OD Pairs where Transit Travel Time is Less than 45 minutes

Key finding: Transit travel times indicate that the system becomes less convenient during night and weekend periods

| Time Period=> | Weekday AM (8a) | Weekday MID (12p) | Weekday PM (4p) | Weekday Eve (8p) | Sat Mid (12p) | Sat Eve (8p) |
|-----------------|--------------------|----------------------|--------------------|---------------------|------------------|-----------------|
| Countywide | 7% | 8% | 9% | 9% | 5% | 7% |
| East County* | 14% | 14% | 17% | 14% | 13% | 16% |
| Central County* | 14% | 15% | 18% | 17% | 10% | 13% |
| West County* | 33% | 44% | 53% | 50% | 31% | 44% |

^{*}Values displayed are for trips made within the sublevel grouping



Trip and Time Period Gaps Assessment

OD Pairs where Transit Travel Time is Less than 2x Auto Travel Time

Key finding: The transit network is generally not time-competitive with auto travel in the county during all time periods.

| Time Period=> | Weekday AM (8a) | Weekday MID (12p) | Weekday PM (4p) | Weekday Eve (8p) | Sat Mid (12p) | Sat Eve (8p) |
|-----------------|--------------------|----------------------|--------------------|---------------------|------------------|-----------------|
| Countywide | 2% | 3% | 3% | 3% | 2% | 2% |
| | | | | | | |
| East County* | 2% | 2% | 2% | 2% | 1% | 1% |
| Central County* | 7% | 9% | 9% | 5% | 7% | 7% |
| West County* | 3% | 7% | 20% | 20% | 10% | 7% |

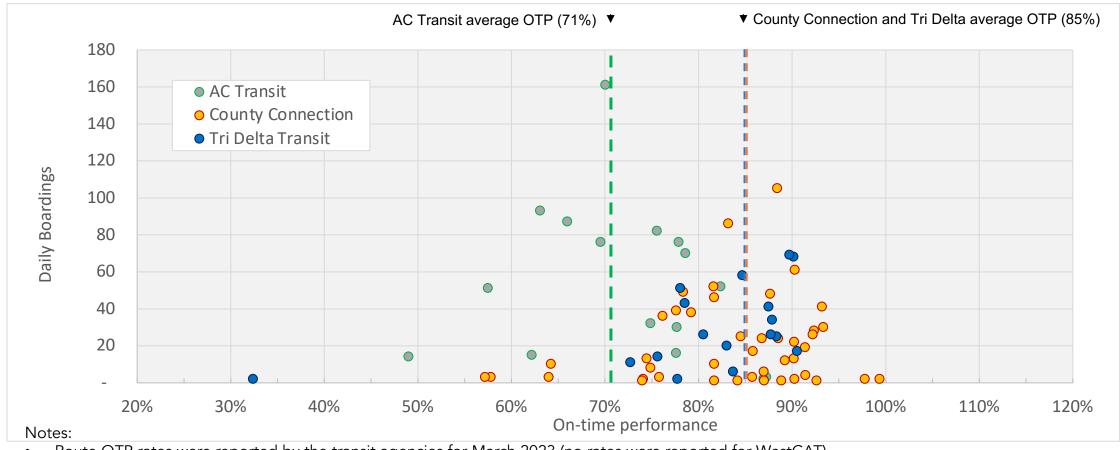
^{*}Values displayed are for trips made within the sublevel grouping



Transit Reliability Gaps Assessment

Route level and systemwide On-Time Performance

Key finding: Routes with higher ridership tend to also suffer from OTP delays



- Route OTP rates were reported by the transit agencies for March 2023 (no rates were reported for WestCAT).
- Systemwide OTP figures are the weighted averages of the routes that serve Contra Costa County in the agencies' network.

Findings on Gaps Assessment

- The system generally covers more of the county during weekday daytimes, but this drops off on nights and weekends.
- The High Frequency Network is mostly located near BART stations and is limited in the rest of the county.
- Transit travel times indicate that the system becomes less convenient during night and weekend periods and is generally not time-competitive with auto travel in the county during all time periods.
- Routes with higher ridership also have lower on time performance, indicative of traffic congestion issues in higher density parts of the county.

Traveler Research



Over the past few years, CCTA has conducted several innovative studies to shape the way they plan, implement, and communicate about transportation projects in the County.

Topics have included:



Current travel habits



Motives and barriers



Potential modes of travel

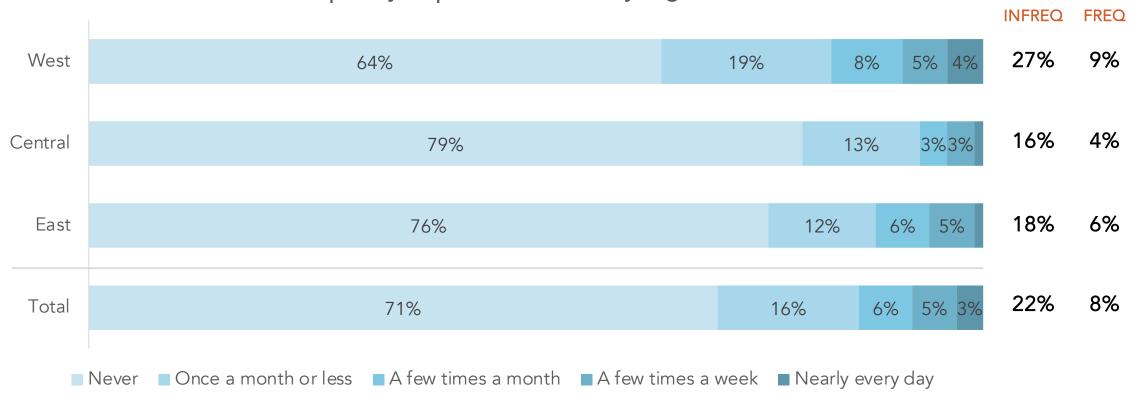


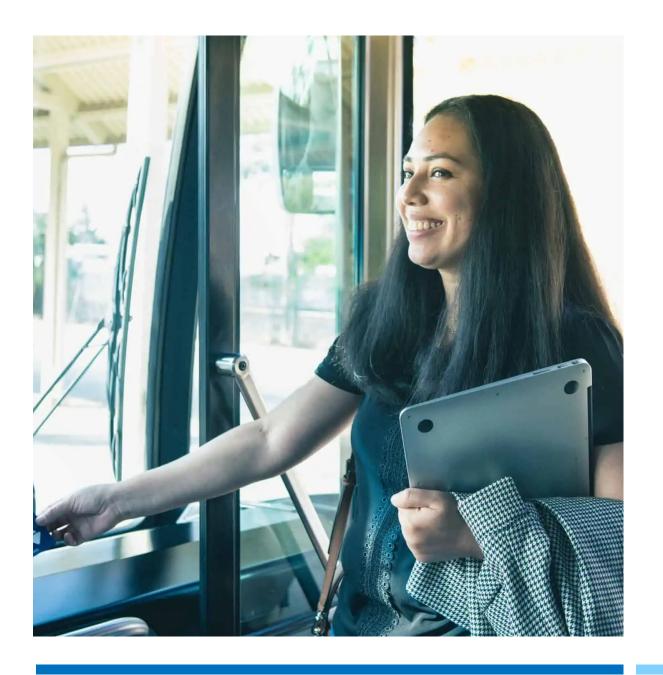
Project feedback

How often do people take public transit?



Frequency of public bus use, by region





Who takes transit?

Frequent bus riders tend to be:

- West County residents (58%)
- Younger (49% between 18-39)
- Women (61%)
- People of color (82%)
- In households earning < \$100k (68%)
- Renters (66%)

How willing are residents to take public transit?

West County leads Contra Costa in willingness to take transit

Willingness to try or increase public bus use, by region

| | Not willing | Somewhat willing | Very willing | SOMEWHAT/ VERY WILLING |
|----------------|----------------|------------------|-----------------|---------------------------|
| West County | 32% | 40% | 18% | 58% |
| Central County | 51% | 37% | 8% | 45% |
| East County | 52% | 33% | 8% | 41% |
| Total | 45% | 37% | 11% | 48% |

How can we encourage residents to take transit?

Beyond the fundamentals, priorities vary by region

Top areas of improvement for willing/frequent riders, by region

| Areas of Improvement | West | Central | East |
|---------------------------------------------------------------|------|---------|------|
| Buses came more frequently | 41% | 40% | 36% |
| It went to the places I need to go | 37% | 50% | 35% |
| Buses were faster | 21% | 18% | 20% |
| Trip times were more reliable | 18% | 19% | 20% |
| It was safer at stops/stations | 17% | 14% | 24% |
| There was better information about departure times and delays | 15% | 21% | 18% |
| Buses didn't have to sit in traffic | 21% | 18% | 10% |

Who is willing to take transit more often?

Compared to those who are **unwilling** to take the bus, those who are **willing** are significantly more likely to be:

| | Willing | Unwilling |
|--------------------------------|---------|-----------|
| West County residents | 51% | 37% |
| Younger than 50 | 52% | 46% |
| People of color | 62% | 55% |
| In households earning < \$100k | 46% | 41% |
| Renters | 29% | 24% |

There's greater willingness to try or increase public bus use among residents of:

El Cerrito

Richmond

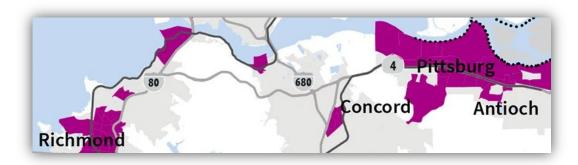
Hercules

Pleasant Hill

San Pablo

Pittsburg

Pinole



How can we encourage residents to take transit?

Beyond the fundamentals, priorities vary by experience with transit Top areas of improvement for willing/frequent riders, by transit frequency

| Areas of Improvement | Willing Non-Rider | Willing Infrequent Rider | Frequent Rider |
|-------------------------------------------------------------------------------------|----------------------|-----------------------------|-------------------|
| Buses came more frequently | 38% | 44% | 53% |
| It went to the places I need to go | 44% | 32% | 26% |
| Buses were faster | 21% | 19% | 25% |
| Trip times were more reliable | 17% | 21% | 22% |
| There was better information about departure times and delays | 17% | 18% | 20% |
| It was safer at stops/stations | 19% | 15% | 15% |
| Facilities around the stop/station were nicer (shelters, sidewalks, lighting, etc.) | 14% | 18% | 17% |
| It was less expensive | 10% | 17% | 22% |

To garner support for transit improvements, we must speak to most, if not all, residents

Residents prioritize congestion relief and road repair Priorities for transportation, by transit frequency

| Priorities | Non-Rider | Infrequent Rider | Frequent Rider | Total |
|-----------------------------------|-----------|---------------------|-------------------|-------|
| Highway congestion relief | 48% | 32% | 22% | 43% |
| Local road and street maintenance | 34% | 24% | 28% | 31% |
| Major road congestion relief | 35% | 21% | 13% | 30% |
| Regional transit improvements | 27% | 39% | 37% | 30% |
| Complete street enhancements | 27% | 28% | 25% | 27% |
| Transit access and connectivity | 24% | 32% | 39% | 27% |
| Local transit improvements | 19% | 35% | 60% | 25% |
| Advanced technologies | 20% | 25% | 18% | 21% |

Questions for our panelists?



Mike Iswalt
Market Analysis Lead
Kimley-Horn



Matt Orenchuk Transit Lead Sam Schwartz



Nicole Hilaire Behavioral Science Lead Convey